



# The Leeds PIPES Network

The Leeds PIPES Network is a scheme being developed by Leeds City Council alongside Vital Energi, connecting homes and businesses to low carbon and lower cost heat and hot water generated using steam from the Recycling and Energy Recovery Facility (RERF).

## What is a District Heating Network?

A District Heating Network (DHN) is a system of underground pipes that delivers heat via hot water to buildings connected to the network.

The network consists of two parallel insulated pipes; one carrying hot water to the homes and the other returning cooler water to be reheated.

District heating is commonly used across the world, to provide cost-effective, environmentally friendly heat and hot water solutions.

## Heating Tariffs

The tariffs for your new heating and hot water system are set by Leeds City Council.

### Pricing breakdown:

> 7.73p: per kWh of heat energy used

This cost will be reviewed by the council each year and is expected to rise in line with inflation.

## Metering & Billing

Vital Energi are working in partnership with Leeds City Council and are responsible for managing and administering the metering payment process relating to your heating and hot water supply & consumption.

You will have received all documentation regarding your new vPro2 smart meter and your heat tariff. Should you have any questions please find the metering and billing contact details in the 'Contact Us' section.



## What are the benefits of the Leeds PIPES Scheme?

- > Pay for the heat and hot water that you use
- > No estimated bills
- > No risk of Carbon Monoxide as there is no boiler inside your property
- > Improving Air Quality in the area
- > CO<sub>2</sub> emissions reduced by 22,000 tonnes per year
- > Energy bills to be cut by 10-25%

## CONTACT US

### For general network installation questions or queries:

Freephone: 0808 208 0062 or email: [tloleeds@vitalenergi.co.uk](mailto:tloleeds@vitalenergi.co.uk)

### For metering and billing questions or queries:

Telephone: 01254 956493 or email: [billing@vitalenergi.co.uk](mailto:billing@vitalenergi.co.uk)

### For breakdowns:

During office hours (Mon-Fri 8.00-18.00):  
01254 296052

Out of office hours and weekends: 0113 532 3499

For more information on the scheme visit: [www.leeds-pipes.co.uk](http://www.leeds-pipes.co.uk)





# Overview of the Leeds PIPES Network



## Tenant Information

